



10/24/2020

Dear Family Member/Responsible Party:

As our nation, commonwealth and local community continue to weather the Corona Virus pandemic, we believe it is extremely important that accurate communication occur. We are doing what we can to limit the spread of COVID-19 within the facility. We are taking steps based on guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), the local Health Department and Emergency Management Agencies to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for expanded list of symptoms
- The use of Personal Protective Equipment
- Restricting visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Postponing communal activities

On May 8, 2020, the Centers for Medicare and Medicaid Services (CMS) announced a new reporting structure for facilities to follow. The new structure directs facilities to implement a notification system in which information can be readily provided to residents, responsible parties and family members. The system will provide a weekly update regarding COVID-19 including the number of active cases in residents and staff. Any new confirmed resident cases will be reported within the next calendar day. In addition, we will report any instance in which three or more residents present with respiratory symptoms over a 72 hour period. The same criteria will be used to report new confirmed cases or symptomatic cases in staff.

We will be updating our website with the most current information. A weekly update will be provided each Thursday. Per the guidelines above, any newly confirmed cases or clusters of respiratory symptoms within 72 hours occur, the website will be updated by 5 pm the next calendar day.

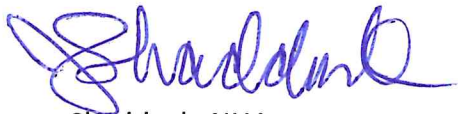
Due to government privacy requirements, we cannot divulge specific information about the individuals who have tested positive or have symptoms of COVID-19. The new reporting requirements will not replace our normal communication with you regarding changes in resident condition. Facility staff will continue to contact you directly with any resident changes in condition including symptoms of COVID-19.

At this time, Bradford County Manor reports the following:

- We have 6 new confirmed resident case in the facility this week, there are 56 residents that are considered recovered and 24 more that will be considered recovered as of November 1st, our cumulative total is 102 resident cases of COVID-19. We have numerous residents we continue to monitor and test for COVID-19.
We have 7 new confirmed positive staff this week, but continue to watch for symptoms and test staff for COVID-19, we have 36 employees that are considered recovered and returning to work and our cumulative total is 50 that have been confirmed positive staff cases of COVID-19.

Should you have any questions regarding your family member, please contact the facility. Continue to reach out to facility staff to assist you in communicating with your loved ones. We can assist with Zoom meetings, FaceTime, cell calls and other options to keep in touch. Our residents and staff appreciate the support from the community during this unprecedented time.

Sincerely,

A handwritten signature in blue ink, appearing to read "Shadduck". The signature is fluid and cursive, with a large initial "S" and a long, sweeping tail.

James Shadduck, NHA